



# **B.A.M. KHALSA COLLEGE**

**GARHSHANKAR-144527**

## **Student Satisfaction Survey (SSS) on Overall Institutional Performance Year 2020-21**

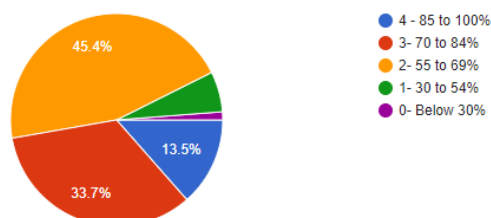
The students are the main stakeholders in the college. The teaching- learning should be student centric. The students should be provided a favorable environment keeping in mind the diversity of the students. The Institution strives to provide an excellent environment to the students so that program and course outcomes are duly achieved. In order to measure the Institution's performance a survey of student satisfaction was conducted. A questionnaire containing 21 questions was distributed to 250 students out of which 168 students responded to it. This service includes the questionnaire recommended by NAAC. The main focus of the questionnaire is on teaching- learning process but the survey has included the institutional infrastructure.

### **Survey Process**

The survey conducted and reported by internal Quality Assurance cell(IQAC)with the support of heads and coordinators of all the departments, the questionnaire was prepared in the form of Google form and circulated to the departments and then to the students through heads of the departments. The responses obtained on these dimensions are compiled into a separate sheet, analyzed and logical conclusions are drawn therefrom. As all the values are represented in terms of percentage value, above 50 indicates an above average satisfaction. The result of the survey will help the institution to understand both long-term and short term needs of the students and initiate remedial action to improve the facilities wherever it is required. The outcome of the survey will provide a base for planning for the future. 77.9% of the respondents are from UG classes and 22.1% are from PG classes.

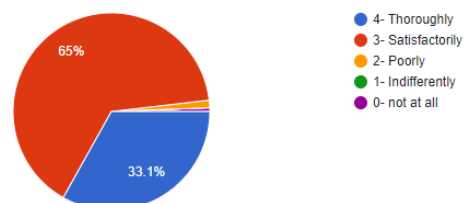
1. How much of the syllabus was covered in the class?

163 responses



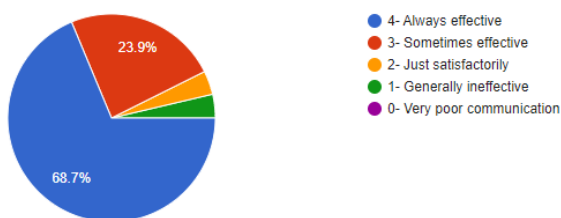
2. How well did the teachers prepare for classes?

163 responses



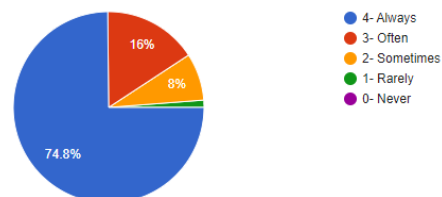
3. How well were the teachers able to communicate?

163 responses



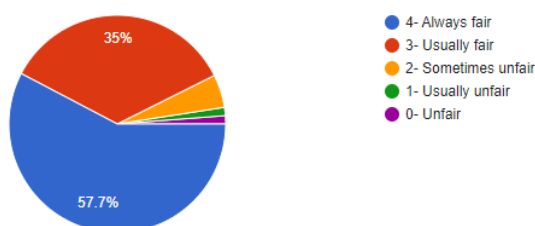
4. How often were the doubt cleared by the teachers?

163 responses



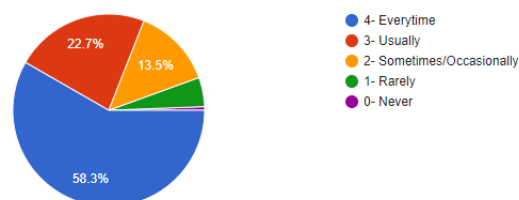
5. Fairness of the internal evaluation process by the teachers

163 responses



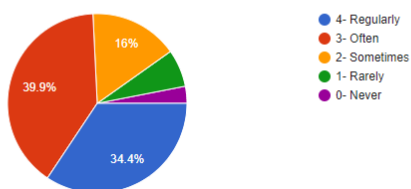
6. Was your performance in assignments discussed with you?

163 responses



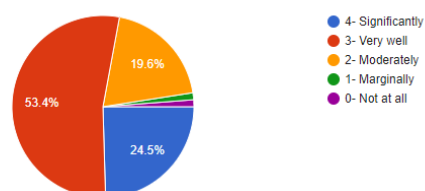
7. The Institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

163 responses



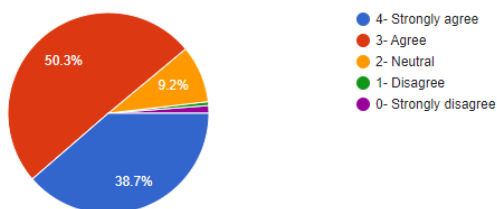
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

163 responses



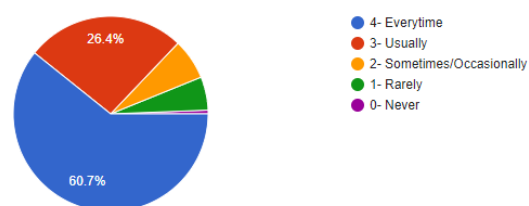
9. The institution provides multiple opportunities to learn and grow.

163 responses



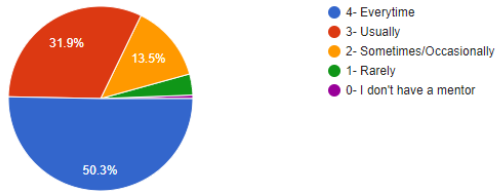
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes

163 responses



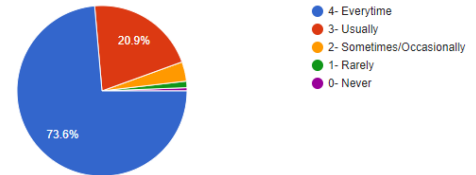
11. Your mentor does a necessary follow-up with the task assigned to you.

163 responses



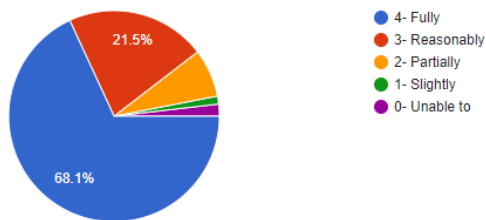
12. The teachers illustrate the concepts through examples and applications.

163 responses



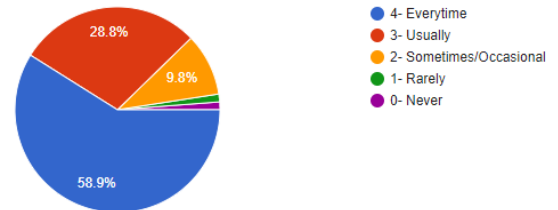
13. The teachers identify your strengths and encourage you to do it with full potential.

163 responses



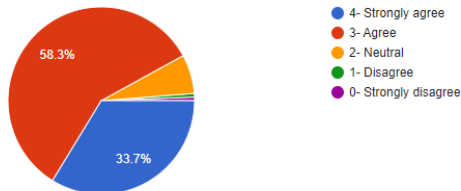
14. Teachers are able to identify your weaknesses and help you to overcome them.

163 responses



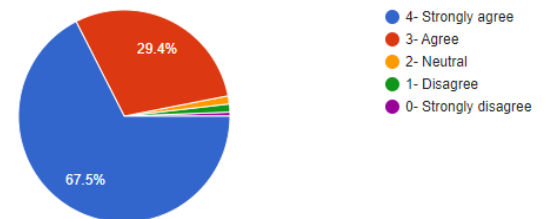
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

163 responses



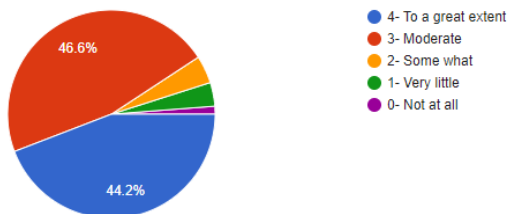
16. Teachers encourage you to participate in extracurricular activities.

163 responses



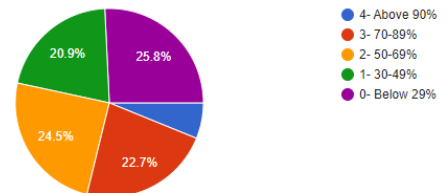
17. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

163 responses



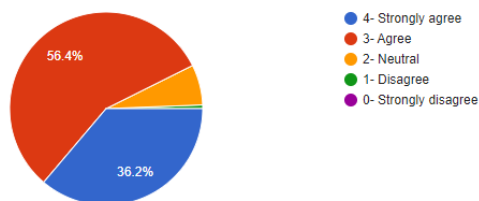
18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

163 responses



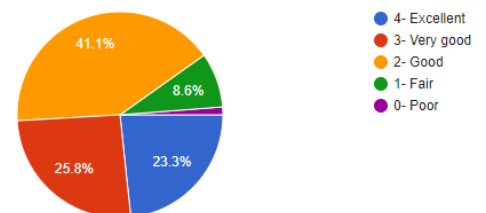
19. The overall quality of teaching-learning process in your institute is very good.

163 responses



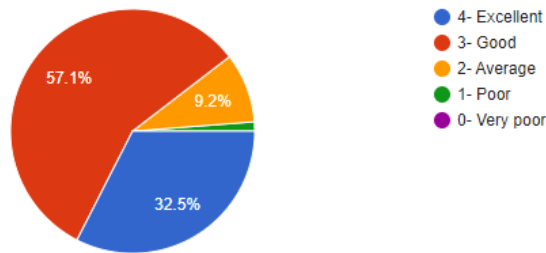
20. Your opinion about the Central Library facility can best be described as

163 responses



21.After leaving ,how will you rate your institution /

163 responses



### **Observation on the overall Institutional Performance by Student Satisfaction Survey 2020-21**

78.1 % of the students are of the view that approximately 84% of the total syllabus is covered by the teachers.

33.1 % of students are of the view that teachers prepare thoroughly before coming to class and 65% of the students feel that syllabus prepared by the teachers is at satisfactory level.

68.7 % of the students feel that the teacher is always effective in communication and 23.9% are of the view that they are sometimes effective in communication. It can be interpreted that approximately 92% of the students are satisfied from the communication ability of the teachers.

90.8 % of the students are of the opinion that the teachers clear their doubts.

92.7% of the students are satisfied with the internal evaluation process.

81% of the students are satisfied that the teachers discuss the performance of the students in assignments with them.

34.4 % of the students are of the view that the institution takes active interest in promoting internship, student exchange and field visit opportunities for students.

77.9% of the students are satisfied that the teaching and mentoring process in the institution facilitates them in cognitive, social and emotional growth.

Almost 89% of the respondents feel that the institution provides multiple opportunities to learn and grow which ensure their employability after passing out.

87.1 % of the students are of the view that the teachers inform them about their expected competencies, course outcomes and programme outcomes.

94.5% of students say that teachers illustrate the concept through examples and applications.

87.7% of the students are satisfied that their teachers are able to identify their weaknesses and help them to overcome it.

96.9% of the respondents are of the view that teachers encourage the students to participate in extracurricular activities.

Most of the students are of the opinion that the teachers should use more of the ICT tools such as LCD projectors etc. for the effective teaching-learning process.

92.6% of the students are of the view that the overall quality of the teaching-learning process in the institution is very good.

57.1% of the students think that they would rate the institution as excellent after leaving it and 32.5% of the students think that they would rate the institution as good after leaving it.

Some of the students suggested that the Library needs to be upgraded.