



B.A.M. KHALSA COLLEGE

GARHSHANKAR-144527

Student Satisfaction Survey (SSS) on Overall Institutional Performance Year 2018-19

Number of Student Responded-254

About the Survey

Students of an institution are the centre of the stakeholders and all the exercises and activities done by the institute are centred on establishing a barrier free and favourable environment so that the students excel in academics. In such manner the institution has provided many facilities for the benefit of students such as library, pure filtered drinking water, canteen, girls' common room, and gymnasium etc.

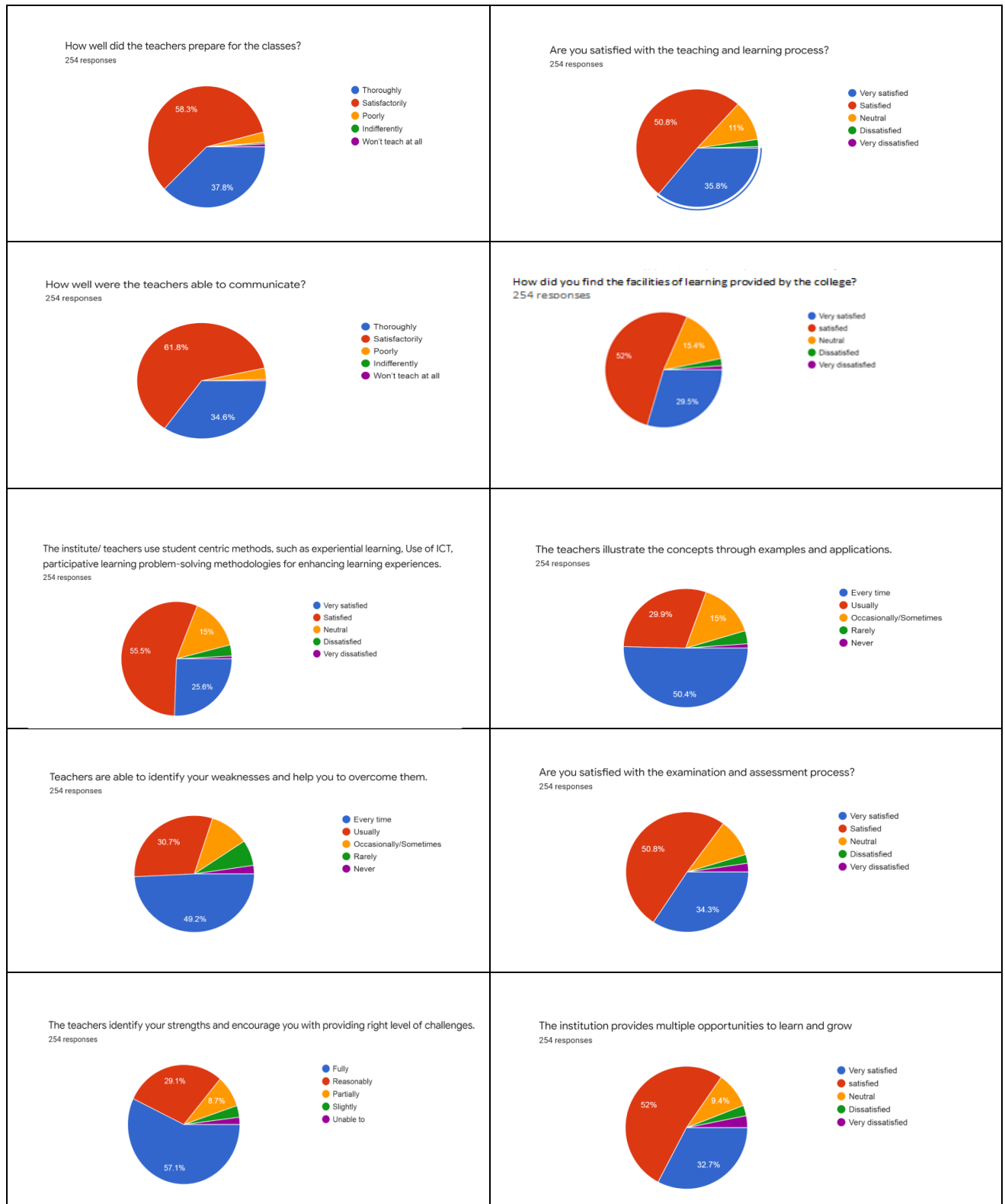
It gets basic for any establishment to emphasize that it is accomplishing its set objectives and consequently it becomes necessary to elicit perceptions and opinions of the students who are the foremost stakeholders and identify the deviations if any, to improve the system and hence this survey is being carried on.

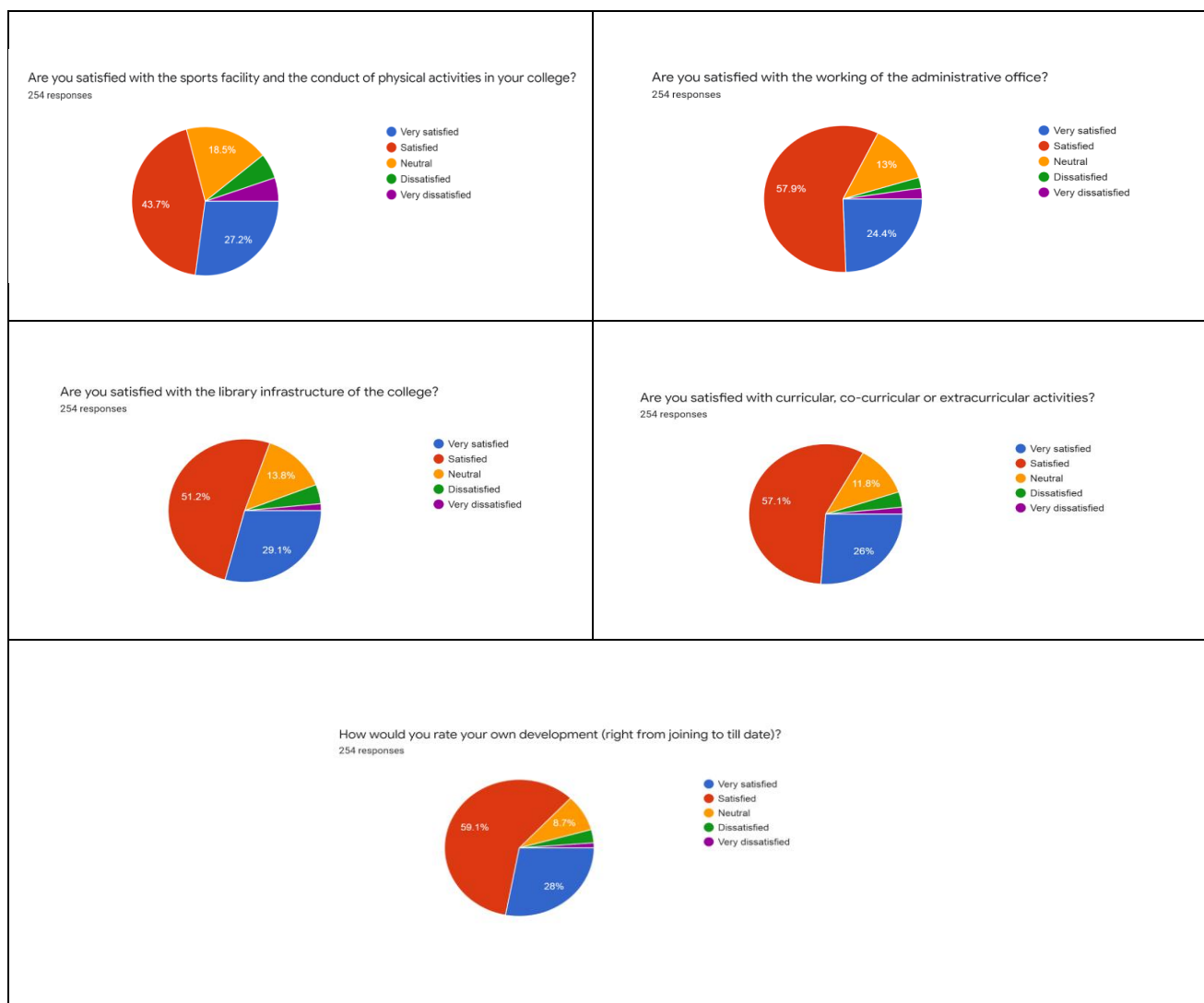
Survey Process

The survey is conducted and reported by Internal Quality Assessment Cell (IQAC) with support of Heads and Coordinators of all the departments. The questionnaire was prepared in the form of Google form and circulated to all the departments and then to students through Head of the Departments.

The feedback was taken on different attributes like; Basic Facilities, Basic Services, Maintenance and Cleanliness, Co-curricular and Extracurricular Activities, Library Services, Sports Activities, Administration Services etc. The responses obtained on these dimensions are compiled into a spread sheet, analysed and logical conclusions are drawn therefrom. As all the values are represented in terms of percentage, a value above 50 indicates an above average satisfaction. The results of the survey will help the institution to understand both short term and long term needs of the students and initiate remedial action to improve the

facilities wherever it is required. The outcome of this survey will provide a base for planning for the future.





Observation on the overall Institutional Performance by Student Satisfaction Survey (Year 2018-19)

The overall satisfaction level of students of B.A.M. Khalsa College, Garhshankar as seen by Student Satisfaction Survey (SSS) is around 87.1%. Approximately, 8.7% of students have indicated impartial reaction about their overall own development.

- 86.6% of students are exceptionally happy with the teaching and learning process followed by the teachers in the institution. The students appreciated the preparedness

of teachers with the remark 'Thoroughly' and satisfied with the communication abilities of the teachers.

- 81.1% of students are satisfied that the institute/ teachers use student centric methods, such as experiential learning, use of ICT, participative learning problem-solving methodologies for enhancing learning experiences.
- The efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work are appreciated to great extent by the students. 83.1% are satisfied with the curricular, co-curricular or extracurricular activities.